

Welcome to your 2024 UnitedHealthcare FlexWork® benefits

Medical, pharmacy and hospital indemnity plans

for St. Moritz full-time and part-time hourly employees, and their dependents





Table of Contents

1	Welcome
2	Key information
3	Introduction
4	MVP and MEC Medical Plans
6	Limited Pharmacy Plan
7	Hospital Indemnity Plan
11	FlexWork Wellness Resources
12	Health Care Reform Preventive Services
13	FlexWork Appendix



Welcome

This enrollment guide will help you learn more about your health benefits and choose the plans that best fit your needs. You'll also have a chance to explore additional wellness programs and resources, many of which are included in your plan at no extra cost.

What coverage is available?

Your FlexWork benefits are designed to help you care for your health through:

- Medical + Pharmacy Plans
- Hospital Indemnity Plan

Who is eligible for coverage?

Benefits are available to eligible St. Moritz employees and their dependents, including:

- Full-time Hourly
- Part-time Hourly



2024 enrollment key information





Important dates

	Current Employees	Newly Hired Employees
When to enroll	During open enrollment Nov. 20, 2023 - Dec. 12, 2023	30 days after hire
When payroll deductions start	Jan. 1, 2024	Varies
When benefits start	Jan. 1, 2024	1 st of month, 59 days from hire

Answers and support

St. Moritz Benefit Concierge Service
Benefit Simply

1-888-744-0037 Monday–Friday, 9 a.m.–5 p.m. EST

www.stmoritzbenefits.org

UnitedHealthcare FlexWork Premember Services

763-957-7376 Monday–Sunday, 7 a.m.–7 p.m. CT

Benefits designed with you in mind

UnitedHealthcare FlexWork benefit plans are designed to help you and your family keep costs in check and care for your health. Use this guide to review all your benefit options along with costs per pay period.

All FlexWork medical plans give you access to valuable extras:



Unlimited \$0 copay virtual doctor visits and Employee Assistance Program (EAP) visits



Leading national network access



No medical plan claims forms, Optum Perks[™] Pharmacy Discount Card, hearing aid discounts and more Once your plan becomes active, you'll be able to reach Member Services by calling the number on your health plan ID card, plus you'll have access to the member portal at:

flexwork.uhc.com

2024 plan options and costs summary¹

FlexWork plans offered	Eligi	ble Empl	oyees		Monthly payro	oll deductions	
Medical plans	Full Time	Part Time	Guide Page	Employee Only	Employee + Spouse ³	Employee + Child(ren) ³	Employee + Family ³
MEC Plan Limited Medical Plan (MEC) Limited Pharmacy Plan 	~		4-6	\$135.15	\$322.38	\$242.38	\$441.73
Edge MVP Plan • MVP Limited Medical Value Plan • Emergency Room Visits • Outpatient surgery • Inpatient benefits • Limited Pharmacy Plan	~		4-6	\$8.39% of earnings⁴	\$938.34	\$650.36	\$1,367.94
Indemnity protection plans ²							
Enhanced Hospital Indemnity	~	~	7	\$53.41	\$123.84	\$97.70	\$178.85

¹ Plan option and cost summary is for illustrative purposes. Official plan documents will prevail over the indications of this benefit guide.

- ² If you are being offered an Enhanced Hospital Indemnity Protection Plan (E-HIPP) that is being paid with pre-tax dollars, you may receive a 1099 if benefits paid by the plan exceed \$600 per plan year. Benefit payments may be taxable if such amounts exceed out-of-pocket medical expenses.
- ³ Employee must be covered to elect dependent coverage.

⁴ Up to \$220.20/pay.

UnitedHealthcare FlexWork[®] MVP and MEC Medical + Pharmacy Plans

FlexWork MVP and MEC Medical + Pharmacy Plans are designed to provide affordable benefits that are easy to access and simple to use, so you can manage your health and well-being with confidence. FlexWork Limited Medical plans cover Minimum Essential Coverage¹ preventive services at no member cost, as well as many of the most frequently utilized health care services.

How the plans work



First-dollar benefits

- All benefits are effective on your first day of coverage
- No deductible and no coinsurance
- · Fixed copayments for all covered medical benefits
- Pharmacy benefits included with Enhanced and Edge MVP options
- Annual outpatient service limits to all plans, and inpatient per admission limits apply to Enhanced and Edge MVP options



Nationwide provider access

- UnitedHealthcare Choice network
- 1.2M medical providers and facilities
- 65,000+ pharmacies
- Plan covers network providers and pharmacies only, unless otherwise required by law



\$0 cost benefits

- Health care reform preventive services and medications¹
- 24/7 unlimited virtual doctor visits for many non-urgent needs
- Employee Assistance Plan (EAP)



- No pre-existing condition exclusions
- COBRA coverage continuation is available if you leave your employer (restrictions apply)
- ✓ No annual or lifetime dollar limits
- Pretax payroll deductions may reduce your cost of coverage

FlexWork plans have limitations and exclusions² that may not make them suitable for everyone

¹ Covered preventive care may include annual checkups, OB-GYN checkups (Pap smear), screening tests for breast cancer, flu and COVID-19 vaccinations, colonoscopies (colorectal cancer screening tests, including bowel prep medication with prescription once every 5 years), shots for measles or other childhood diseases (immunizations), birth control (women's preventive contraceptives), breastfeeding support, supplies and counseling, screening based on age and risk status (e.g., diabetes, depression, lung cancer), tobacco cessation program and medications. This is not a complete list. Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. Other routine services may be covered under your plan, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details.

² This plan has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact your company or UnitedHealthcare. Please review your plan details in your Summary of Benefit Coverage (SBC) document carefully to be sure the plan is right for your needs.

MVP and MEC Medical + Pharmacy Plans

Benefit and cost summary¹

General description	Standard Plan (MEC)	Edge Plan (MVP)		
Deductible	None	None		
Coinsurance	None	None		
Annual out-of-pocket limit (individual/family)	\$9,100/\$18,200	\$9,100/\$18,200		
Medical Benefits	Copay Benefits (member cost)	Copay Benefits (member cost)		
Health care reform preventive services and medications		ings, immunizations, medications ee pages 10-11 or visit www.uhc.com/preventivecare)		
HealthiestYou [™] virtual care	\$0 copay unlimited virtual doctor,	mental and behavioral health visits		
Employee Assistance Plan (EAP)	\$0 copay unlimited telephonic em	ployee support		
Physician office visits Primary care provider Specialist Annual limit	 \$25 copay \$50 copay 4 combined visits 	 \$25 copay \$50 copay 6 combined visits 		
Chiropractor, acupuncture Annual limit (if applicable)	\$15 copay 10 combined visits	\$15 copay 15 combined visits		
 Minor lab & imaging (lab, X-ray) Office or freestanding facility Hospital outpatient facility Annual limit (if applicable) 	 \$50 copay \$150 copay 1 dates of service 	 \$50 copay \$150 copay 2 dates of service 		
Major lab & imaging (MRI, CT, etc.) Office or freestanding facility Hospital outpatient facility Annual limit (if applicable) Urgent care	 \$50 copay \$150 copay 1 dates of service \$150 copay 	 \$50 copay \$150 copay 2 dates of service \$100 copay 		
Annual limit (if applicable)	2 visits	4 visits		
Outpatient surgery Office or freestanding facility Hospital outpatient facility Annual limit (if applicable)	Not covered	 \$500 copay \$1,000 copay 1 surgery 		
Home health care Annual limit (if applicable)	Not covered	\$80 copay per visit 30 visits		
Rehabilitation and habilitative services Annual limit (if applicable)	Not covered	\$80 copay per visit 30 visits		
Outpatient mental health, substance use Annual limit (if applicable)	Not covered	\$150 copay per day 15 days (Partial Hospitalization Program) 15 days (Intensive Outpatient Treatment)		
Emergency room visits Annual limit (if applicable)	Not covered	\$500 copay 2 visits		
Inpatient facility and services Per admission limit ² (if applicable)	Not covered	\$1,000 copay \$35,000 (unlimited admissions)		
Pharmacy benefits	see additional info	ormation on page 6		
Tier 1 Tier 2 Tiers 3 and 4	\$15 copay \$30 copay 50% coinsurance	\$15 copay \$30 copay 50% coinsurance		
Monthly payroll deductions	Standard Plan (MEC)	Edge Plan (MVP)		
Employee Only Employee and Spouse ³ Employee and Child(ren) ³ Employee and Family ³	\$136.15 \$322.38 \$242.38 \$441.73	\$8.39% of earnings ⁴ \$938.34 \$650.36 \$1,367.94		

¹ Plan option and cost summary is for illustrative purposes. Official plan documents will prevail over the indications of this benefit guide.

² Edge plans limit coverage to \$35,000 per hospital admission; there is no limit on the number of times a member can be admitted per plan year.

³Employee must be covered to elect dependent coverage.

⁴ Up to \$220.20/pay.

FlexWork Limited Pharmacy Plan

The Enhanced MEC and Edge MVP Limited Medical Plans include Optum Rx[®]* for pharmacy benefit management services. The Limited Pharmacy Plan provides coverage for medications as described in the FlexWork Limited Benefit Prescription Drug List (PDL). Specialty drugs are generally not covered.

Prescription benefit overview

- \$0 cost preventive medications, including select contraceptives and those prescribed for asthma
- No limit on the number of prescriptions covered by the plan
- 30-day retail supply at participating network pharmacies only, mail order not covered
- Copay for Tier 1 and 2 acute medications including antibiotics, pain management and substance use disorder treatment
- Coinsurance for Tiers 3 and 4 medications including for select condition management and select brand medications
- Enhanced Savings Plan provides automatic discounts for noncovered medications at the time of service

Making it easy to manage your medications

Once your plan is active, you can use flexwork.uhc.com to help you:

- · Locate participating pharmacies
- · Find and compare medication costs
- Search the **Prescription Drug List (PDL)** to see if your medications have any requirements before filling them

Note: Please review your plan information online. If you have any prescription coverage questions or need more information, contact FlexWork Pre-member Services at **763-957-7376**.

Two ways to save money



Use network pharmacies

Your pharmacy benefits are available through network pharmacies only, which may cost you less out of pocket.



Use Tier 1 and Tier 2 medications

Ask your prescriber to choose lower-tier medications on the FlexWork PDL.



UnitedHealthcare FlexWork[®] Enhanced Hospital Indemnity Protection Plan

The UnitedHealthcare FlexWork[®] Enhanced Hospital Indemnity Protection Plan (E-HIPP) can work alongside your health plan by paying you a benefit after covered outpatient and hospital care. The E-HIPP provides you with fixed cash benefits for a certain number of days per year with no annual deductible or coinsurance.

How the plan works

The plan covers a variety of medical services such as hospital admissions and confinement, doctor's office visits, diagnostic tests and more. If you have a covered service during the plan year and submit a claim, the FlexWork[®] E-HIPP plan will pay you a cash benefit directly. E-HIPP payments are in addition to the benefits of your health plan. There are no pre-existing conditions exclusions, deductibles or coinsurance requirements for benefit payments.

The money is yours to use *however you want*, including paying for out-ofpocket health plan costs, specialist treatment, prescriptions, mortgage or rent, groceries, car payment and other living expenses.

Get faster payments with Benefit Assist



If you're enrolled in a UnitedHealthcare medical plan and have a medical claim that qualifies for an indemnity benefits payment, a Benefit Assist representative will contact you and help you file your claim for faster payment.

Benefit and cost summary¹

	Preferred E-HIPP			
Benefit description	Cash I	penefit		Annual limit
Physician office, urgent care, online visits	\$70	per day	6	days per year
Minor diagnostic lab and imaging [lab, X-ray, etc.]	\$50	per day	1	days per year
Major diagnostic lab and imaging [MRI, CT, PET, etc.]	\$100	per day	1	days per year
Invasive diagnostic tests [colonoscopy, laparoscopy, etc.]	\$500	per day	1	days per year
Outpatient surgery	\$1,000	per day	2	days per year
Outpatient surgery anesthesia	\$250	per day	2	days per year
Emergency room visits	\$100	per day	2	days per year
Hospital admission	\$1,500	per day	2	days per year
Hospital daily confinement	\$200	per day	364	days per year
Inpatient surgery	\$1,000	per day	2	days per year
Inpatient surgery anesthesia	\$250	per day	2	days per year

Monthly payroll deductions	E-HIPP purchased stand alone	E-HIPP when bundled w/ MEC
Employee only	\$53.41	\$49.68
Employee + spouse ²	\$123.84	\$115.21
Employee + children ²	\$97.70	\$90.89
Employee + family ²	\$178.85	\$166.39

¹ Plan option and cost summary is for illustrative purposes. Official plan documents will prevail over the indications of this benefit guide.

² Employee must be covered to elect dependent coverage.

Health and wellness resources

Once your plan becomes active, you'll have access to these wellness programs and health support services — all at **no additional cost to you**.



24/7 Virtual Visits

Save time and money with virtual doctor visits for diagnosis of non-emergency medical conditions, personal care plans and some prescriptions, FlexWork members can register at **healthiestyou.com** or call **1-866-704-1259**.



Benefit Assist

If you're enrolled in a medical and supplemental health plan, you'll be notified of claims that may qualify for benefits.



Health and wellness rewards

Have fun and get healthier with Rally[®]. Take a health survey to see how you're doing in key areas like nutrition and fitness, get personalized recommendations that fit your lifestyle, track your progress on your dashboard and earn Rally Coins that can be redeemed for rewards.



Hearing discounts

UnitedHealthcare Hearing offers access to hundreds of name-brand and private-label hearing aids at significant savings. You'll also get convenient ordering options and personalized care.





When life gets stressful, the Employee Assistance Program (EAP) support line is just a phone call away. Our coordinators are available 24/7 for unlimited confidential conversations and referrals to expert care and services.



Optum Perks™ Pharmacy Discount Card

Access additional savings for most FDA-approved medications not covered by your pharmacy plan.



UnitedHealthcare Discount Marketplace

Find ways to stay healthy and enjoy thousands of negotiated prices on items such as health and wellness, apparel, auto, beauty, personal care, cell phone, virtual learning, electronics, entertainment, everyday savings, flowers and food.

*Data rates may apply.

^{**}HealthiestYou is not health insurance. HealthiestYou is designed to complement, and not replace, the care you receive from your primary care physician. HealthiestYou physicians are an independent network of doctors who advise, diagnose and prescribe at their own discretion. HealthiestYou physicians provide cross coverage and operate subject to state regulations. Physicians in the independent network do not prescribe DEA controlled substances, nontherapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. HealthiestYou does not guarantee that a prescription will be written. Services may vary by state. HealthiestYou by Teladoc® and UnitedHealthcare are not affiliated and each entity is responsible for its own contractual and financial obligations.

Health care reform services

High-level summary of health care reform mandated preventative benefits — covered at 100% of the allowed amount with \$0 copays, network only.

Adults	
Abdominal aoric aneurysm	Onetime screening for men specified ages who have never smoked
Alcohol misuse	Screening and counseling
Annual wellness exam	Includes flu vaccinations, body mass index assessment, blood pressure and cancer screening for all adults
Aspirin	Use for men and women of certain ages
Blood pressure	Screening for all adults
Cholesterol	Screening for all adults of certain ages for higher risks
Colorectal cancer	Screenings for adults over 45
Depression	Screenings for adults in a primary care setting
Diabetes	Screenings for adults under 70 who are overweight or with gestational diabetes
Diet	Counseling for adults with higher cardiovascular disease risk factors
Falls prevention	Counseling for community-dwelling older adults during wellness exam
Hepatitis C virus infection	Screening for all adults
Human immunodeficiency virus (HIV)	Screening for all adults at higher risk and for sexually active women; prevention of HIV and pre-exposur prophylaxis with antiretroviral therapy, monitoring and testing
Immunization and vaccinations	Vaccines for doses, recommended ages and recommended populations vary; hepatitis A, hepatitis B, herpes zoster, human papillomavirus, influenza (flu shot), measles, mumps, rubella, meningococcal, pneumococcal, tetanus, diphtheria, pertussis, varicella
Lung cancer screening	With low-dose CT scan with prior authorization for people over 50 with a history of smoking 20 cigarette packs per year
Obesity	Screening and counseling for all adults
Sexually transmitted infection (STI)	Counseling for prevention of STI for higher-risk adults
Syphilis	Screening for higher-risk adults
Tobacco use/cessation	Screening for adults
Tuberculosis	Screening for people at increased risk
Expanded women's preventative health services	
Bacteriuria	Urinary tract or other infection screening for pregnant women
Breast cancer type 1 test	BReast CAncer gene (BRCA) counseling about genetic testing for women at higher risk
Breastfeeding counseling	Comprehensive support and counseling from trained providers, as well as access to breastfeeding supplies, for pregnant and nursing women
Cervical cancer	Screening for sexually active women
Chlamydia/gonorrhea	Screening for younger women and women at higher risk
Contraception	Food and Drug Administration-approved contraceptive methods, sterilization procedures, and patient education and counseling, not including abortifacient drugs
Domestic violence	Screening and counseling for women
Folic acid	Supplements for women who may become pregnant
Gestational diabetes mellitus	Screening for women 24-28 weeks pregnant and those at risk of developing gestational diabetes
Hepatitis B	Screening for pregnant women at their first prenatal visit

Health care reform services (continued)

Expanded women's preventive health services (cor	
Human papillomavirus (HPV) DNA test	High-risk HPV DNA testing every 3 years for women with normal cytology results who are 30 or older
Mammography	Mammography screenings every 1 to 2 years for women over 40 and risk-reduction counseling for women at high risk of breast cancer
Osteoporosis	Screening for women over age 60 and younger women depending on risk factors
Pregnancy counseling	Perinatal depression counseling for pregnant or postpartum women at risk and healthy weight gain during pregnancy counseling with nutritional counseling for pregnant women
Rh incompatibility	Screening for pregnant women and follow-up testing for women at higher risk
Syphilis	Screening for pregnant women or other women at increased risk
Tobacco use/cessation	Expanded counseling for pregnant tobacco users
Well-woman visits	To obtain recommended preventative and prenatal services for women under 65; includes screening for anxiety, domestic violence, incontinence and skin cancer behavioral counseling
Children	
Alcohol, tobacco and drug use	Assessments for adolescents
Anemia	Screening on a routine basis for pregnant women and children
Autism and developmental screening	Screening for children at 18 and 24 months
Behavioral counseling during well-child exam to prevent skin cancer/STI	Assessments for children of all ages: 0 to 11 months; 1 to 4 years; 5 to 10 years; 11 to 14 years; 15 to 17 years
Congenital hypothyroidism	Screening for newborns
Depression	Screening for adolescents
Developmental	Screening for children under age 3 and surveillance throughout childhood
Dyslipidemia	Screening for children at higher risk of lipid disorders, ages: 0 to 11 months; 1 to 4 years; 5 to 10 years; 11 to 14 years; 15 to 17 years
Fluoride chemoprevention	Supplements for children without fluoride in their water source
Gonorrhea	Preventative medication for the eyes of all newborns
Hearing screening	Screening by primary care physician
Height, weight and body mass index (BMI)	Measurements for children ages: 0 to 11 months; 1 to 4 years; 5 to 10 years; 11 to 14 years; 15 to 17 years
Hemoglobinopathies	Sickle cell screening for newborns
HIV	Screening for adolescents at higher risk
Immunization and vaccinations	Vaccines for children from birth to age 18 – doses, recommended ages and recommended populations vary: diphtheria, tetanus, pertussis, haemophilus influenza type B, hepatitis A, hepatitis B, human papillomavirus, inactivated polio virus, influenza (flu shot), measles, mumps, rubella, meningococcal, pneumoccal, rotavirus, varicella
Lead	Screening for children at risk of exposure
Medical history	For children throughout development ages: 0 to 11 months; 1 to 4 years; 5 to 10 years; 11 to 14 years; 15 to 17 years
Newborn screening	Includes metabolic screening panel, phenylketonuria, hypothyroid and sickle cell
Obesity	Screening and counseling on weight improvement
Phenylketonuria (PKU)	Screening for this genetic disorder in newborns
Sexually transmitted infections	Prevention counseling and screening for adolescents at higher risk
Tuberculosis	Testing for children at higher risk of tuberculosis ages 0 to 11 months; 1 to 4 years; 5 to 10 years; 11 to 14 years; 15 to 17 years
Visual acuity screening	Screening for all children by a primary care physician
Well-child exam	Includes psychosocial, depression and behavioral assessments

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you weren't treated fairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator:

Mail: UnitedHealthcare Civil Rights Grievance P.O. Box 30608

Salt Lake City, UT 84130

Online: UHC_Civil_Rights@uhc.com

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again. If you need help with your complaint, please call the toll-free member phone number listed on your ID card. You can also file a complaint with the U.S. Department of Health and Human Services:

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf Complaint forms are available at:

http://www.hhs.gov/ocr/office/file/index.html

Phone: Toll-free 1-800-368-1019, 1-800-537-7697 (TDD) Mail: U.S. Dept. of Health and Human Services

200 Independence Avenue SW, Room 509F HHH Building Washington, DC 20201

We provide free services to help you communicate with us such as letters in other languages or large print. You can also ask for an interpreter. To ask for help, please call the toll-free member phone number listed on your health plan ID card.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Please call the toll-free phone number listed on your identification card.

ATENCIÓN: Si habla español (**Spanish**), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número de teléfono gratuito que aparece en su tarjeta de identificación.

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助 服務。請撥打會員卡所列的免付費會員電話號碼。

XIN L U Ý: N u quý v nói ti ng Vi t (**Vietnamese**), quý v s đ c cung c p d ch v tr giúp v ngôn ng mi n phí. Vui lòng g i s đi n tho i mi n phí m t sau th h i viên c a quý v.

알림: 한국어(**Korean**)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 신분증 카드에 기재된 무료 회원 전화번호로 문의하십시오.

PAALALA: Kung nagsasalita ka ng Tagalog (**Tagalog**), may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numero ng telepono na nasa iyong identification card.

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является русским (**Russian**). Позвоните по бесплатному номеру телефона, указанному на вашей идентификационной карте.

فإن خدمات المساعدة اللغوية المجانية متاحة لك. (Arabic) تنبيه: إذا كنت تتحدث العربية يُرجى الاتصال برقم الهاتف المجاني المدرج على .بطاقة التعريف الخاصة بك ATANSYON: Si w pale Kreyòl ayisyen (Haitian Creole), ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nimewo gratis ki sou kat idantifikasyon w.

ATTENTION : Si vous parlez français (**French**), des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le numéro de téléphone gratuit figurant sur votre carte d'identification.

UWAGA: Jeżeli mówisz po polsku (**Polish**), udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod bezpłatny numer telefonu podany na karcie identyfikacyjnej.

ATENÇÃO: Se você fala português (**Portuguese**), contate o serviço de assistência de idiomas gratuito. Ligue gratuitamente para o número encontrado no seu cartão de identificação.

ACHTUNG: Falls Sie Deutsch (German) sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte rufen Sie die gebührenfreie Rufnummer auf der Rückseite Ihres Mitgliedsausweises an.

یبوق امش نایز رگا : هجوت سلمت هش فنی (Farsi) رایخارد ناگیل روط هبینیز دادما تامدخ خسا امش طِنٹس توک یور هک ینگیل استخر امش اجلالی نشاب یم امش ______

ىيرىگ<u>ب</u>

ध्यान दें: यदि आप हिंदी (Hindi) बोलते है, आपको भाषा सहायता सेबाएं, नि:शुल्क उपलब्ध हैं। कृपया अपने पहचान पत्र पर सूचीबद्ध टोल-फ्री फोन नंबर पर कॉल करें।

DÍÍ BAA'ÁKONÍNÍZIN: Diné (**Navajo**) bizaad bee yániłti'go, saad bee áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá shǫǫdí ninaaltsoos nitl'izí bee nééhozinígíí bine'dęę́' t'áá jíík'ehgo béésh bee hane'í biká'ígíí bee hodíilnih.

UnitedHealthcare FlexWork® plan notices and disclaimers

UnitedHealthcare FlexWork Limited Medical (MVP and MEC) Plans

Plans have exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact your broker or UnitedHealthcare sales representative. Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. and UnitedHealthcare Service LLC in NY, or their affiliates. Noninsurance services are offered only on specific lines of coverage and are not insurance. These services may be modified or terminated at any time, may not be available in all states and may vary depending on state laws and regulations. Not available in New York and Washington.

UnitedHealthcare FlexWork Indemnity Plans

Indemnity product is provided by UnitedHealthcare Insurance Company. The product provides a limited benefit for certain hospital indemnity plan benefits. Please note: HOSPITAL INDEMNITY coverage is NOT considered "minimum essential coverage" under the Affordable Care Act and therefore does NOT satisfy the mandate to have health insurance coverage. Failure to have other health insurance coverage may be subject to a tax penalty. Please consult a tax advisor. The policy has exclusions, limitations, reductions of benefits, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call or write your insurance agent or the company. This product is not available in all states. UnitedHealthcare Insurance Company is located in Hartford, CT.

Employee Assistance Plan

The material provided through the Employee Assistance Program (EAP) is for informational purposes only. EAP staff cannot diagnose problems or suggest treatment. EAP is not a substitute for your doctor's care. Employees are encouraged to discuss with their doctor how the information provided may be right for them. Your health information is kept confidential in accordance with the law. EAP is not an insurance program and may be discontinued at any time. Due to the potential for a conflict of interest, legal consultation will not be provided on issues that may involve legal action against UnitedHealthcare or its affiliates, or any entity through which the caller is receiving these services directly or indirectly (e.g., employer or health plan). This program and its components may not be available in all states or for all group sizes and is subject to change. Coverage exclusions and limitations may apply.

Benefit Assist

Support is available at no additional cost to groups with a health plan and supplemental health plan from UnitedHealthcare. Benefit payments associated with the Supplemental Health Plan Benefit Assist program are subject to eligibility requirements and benefits outlined in your UnitedHealthcare policy.

Rally Health®

Health and well-being information and support is provided as part of your health plan. It does not provide medical advice or other health services and is not a substitute for your doctor's care. If you have specific health care needs, consult an appropriate health care professional. Participation in the Health Survey is voluntary. Your responses will be kept confidential in accordance with the law and will only be used to provide health and wellness recommendations or conduct other plan activities.

UnitedHealthcare Hearing

Service is provided through UnitedHealthcare and offered to existing members of certain products underwritten or provided by UnitedHealthcare Insurance Company or its affiliates to provide specific hearing aid discounts. This is not an insurance nor managed care product, and fees or charges for services in excess of those defined in program materials are the member's responsibility. UnitedHealthcare does not endorse nor guarantee hearing aid products/services available through the hearing program. This program may not be available in all states or for all group sizes. Components subject to change.

All trademarks are the property of their respective owners.

Answers and support

St. Moritz Benefit Concierge Service Benefit Simply

> **1-888-744-0037** Monday–Friday, 9 a.m.–5 p.m. EST

www.stmoritzbenefits.org

UnitedHealthcare FlexWork Premember Services

763-957-7376 Monday–Sunday, 7 a.m.–7 p.m. CT



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