Coverage for: Employee/ + Dependents | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit us at https://www.flexwork.uhc.com or by calling 1-855-892-2401. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-855-892-2401 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes. Preventive care and categories with a copayment are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't met the <u>deductible amount</u> . But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network Providers: \$9,100 individual / \$18,200 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, health care this plan doesn't cover, charges exceeding allowed amount, penalties for failure to obtain prior authorization for services, and allowed amounts exceeding plan limits.	
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.flexwork.uhc.com or call 1-855-892-2401 for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.



		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit.	Not Covered	6 office visit limit/year, combined sickness, injury, mental health, substance abuse services, pregnancy and specialist visits.	
If you visit a health care provider's office or	Specialist visit	\$50 <u>copay</u> /visit.	Not Covered	Members can also receive limited care via HealthiestYou virtual care consultations.	
clinic	Preventive care/screening/ immunization	No Charge	Not Covered	Includes <u>preventive services</u> specified in the health care reform law. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive, then check what your <u>plan</u> will pay.	
If you have a toat	<u>Diagnostic test</u> (x-ray, blood work)	\$50 copay/day for free standing facility/doctor's office, and \$150 copay/day for hospital outpatient.	Not Covered	Limit of 2 days of service/year for diagnostic testing, regardless of setting. Technical and professional fees are covered for an unlimited number of tests when provided on the same day.	
If you have a test	Imaging (CT/PET scans, MRIs)	\$50 copay/day for free standing facility/doctor's office, and \$150 copay/day for hospital outpatient.	Not Covered	Limit of 2 days of service/year for imaging, regardless of setting. Technical and professional fees are covere for an unlimited number of tests when provided on the same day.	
If you need drugs to treat your illness or condition	Tier 1 drugs	\$15 copay/retail prescription, Mail-order not covered.	Not Covered	Provider means pharmacy for purposes of this section. Covers up to a 30-day supply for retail	
More information about prescription drug coverage is available at	Tier 2 drugs	\$30 <u>copay</u> /retail prescription. Mail-order not covered.	Not Covered	pharmacies. <u>Specialty drugs</u> are not covered. Utilize pharmacies in the Standard Select	

 $[\]hbox{* For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.flexwork.uhc.com}}$.}$

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
www.flexwork.uhc.com	Tier 3 drugs	50% <u>coinsurance</u> , Mail-order not covered.	Not Covered	Network. Certain preventive medications (including	
	Tier 4 drugs	50% <u>coinsurance,</u> Mail-order not covered.	Not Covered	certain contraceptives) are covered at No Charge. Certain drugs may have a preauthorization requirement or may result in a higher cost. See the website listed for information on drugs covered by your plan. Not all drugs are covered. You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain prescribed drugs. If a dispensed drug has a chemically equivalent drug at a lower tier, the cost difference between drugs in addition to any applicable copayment and/or coinsurance may be applied.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$500 copay/surgery in free standing facility. \$1000 copay/surgery in hospital outpatient.	Not Covered	Limit of 1 outpatient surgery/year.	
surgery	Physician/surgeon fees	\$500 copay/free standing facility. \$1000 copay/hospital outpatient.	Not Covered	Copayment includes both facility and physician/surgeon fees.	
If you need immediate medical attention	Emergency room care	\$500 <u>copay</u> /visit, includes facility and physician fees.	\$500 copay/visit, includes facility and physician fees**	2 visit limit/year. <u>Copayment</u> includes both facility and physician fees. **Out-of- <u>Network</u> emergency services are covered at the <u>network</u> benefit level.	
	Emergency medical transportation	Not Covered	Not Covered	None	

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		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	<u>Urgent care</u>	\$100 copay/visit includes facility and physician fees.	Not Covered	4 visit limit/year. Lab, x-rays, <u>diagnostic testing</u> and imaging are not included in benefit for <u>urgent care</u> and are subject to applicable benefit for <u>diagnostic testing</u> and imaging.
If you have a hospital stay	Facility fee (e.g., hospital room) Physician/surgeon fees	\$1000 <u>copay</u> /admission, includes facility and physician fees.	Not Covered	\$35,000 limit/admission. No Annual Visit limit. Unlimited admissions per plan year.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Primary care: \$25 copay/visit. Specialist: \$50 copay/visit. Partial hospitalization program / intensive outpatient treatment: \$150 copay per day	Not Covered	6 office visit limit/year, combined sickness, injury, mental health, substance abuse services, pregnancy and specialist visits. 15 day limit/year for combine partial hospitalization program /and intensive outpatient treatment
	Inpatient services	\$1000 copay/admission, including facility and physician fees.	Not Covered	\$35,000 limit/admission. No Annual Visit limit. Unlimited admissions per plan year.
If you are pregnant	Office visits	Primary care: \$25 copay/visit. Specialist: \$50 copay/visit.	Not Covered	6 office visit limit/year, combined sickness, injury, mental health, substance abuse services, pregnancy and specialist visits. Cost sharing does not apply for Health Care Reform preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services Childbirth/delivery facility	\$2500 <u>copay</u> /admission, including facility and	Not Covered	\$10,000 limit.

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		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	services	physician fees.		
	Home health care	\$80 copay/visit	Not Covered	Limited to 30 visits per year.
	Rehabilitation services	\$80 copay/visit	Not Covered	30 combined visits per year for rehabilitation
If you need help recovering or have other special health	Habilitation services	\$80 <u>copay</u> /visit	Not Covered	and habilitation services. Includes physical therapy, speech therapy, occupational therapy
needs	Skilled nursing care	Not Covered	Not Covered None	None
	Durable medical equipment	Not Covered	Not Covered	None
	Hospice services	Not Covered	Not Covered	None
If your child needs dental or eye care	Children's eye exam	Not Covered	Not Covered	None
	Children's glasses	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Bariatric surgery
- Children's eye exam
- Children's dental check-up
- Children's glasses
- Cosmetic surgery
- Dental care (adult)
- Durable medical equipment

- Emergency medical transportation
- Hearing aids
- Hospice services
- Infertility treatment
- Long-term care

- Non-emergency care when traveling outside the United States
- Private-duty nursing
- Routine eye care (adult)
- Routine foot care
- Skilled nursing care, and
- Weight-loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture 15 visits/year for combined acupuncture and chiropractic visits; \$15 copay per visit.
- Chiropractic Care 15 visits/year for combined acupuncture and chiropractic visits; \$15 copay per visit.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.delth.com/health-labor-state-of-the-through-throug

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also

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Page 5 of 7

provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: UnitedHealthcare FlexWork at 1-855-892-2401, or the Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? No

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-291-2634.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-291-2634.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-291-2634.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-291-2634.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.flexwork.uhc.com</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$1,000
Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$1,200	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$400	
The total Peg would pay is	\$1,600	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$1,000
■ Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$900
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$100
The total Joe would pay is	\$1,000

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$1,000
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$800	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$1,000	
The total Mia would pay is	\$1,800	